

QSC Ref:	BCC013	Quality Policy		
Revision	02		Last Review	27/03/2019
Date:	21/11/2018		Reviewed by	PST

It is the Policy of Quality Safety Consultants Ltd (QSC Safety) to provide our clients and customers with a high quality and effective service which meets and even exceed their expectations. We are committed to achieving Client and Customer satisfaction through continuous improvement and through the establishment of our systems which provides a framework for measuring and improving our performance. Because we value our customers and our close working relationships with them, it is our aim to establish with our Clients and Customers long term support and total satisfaction with the service we provide.

The CEO and Managing Director

The CEO and Managing Director have the overall responsibility for giving effect to quality matters on behalf of QSC Safety and will ensure that this Policy is implemented and will ensure that the effectiveness of this policy is continually reviewed.

The Operations Director

The Operations Director is responsible for quality control throughout the business and will ensure continual improvement is generated from Client and Customer feedback and associated developed measures.

Key Accounts Managers/Site Managers

Key Accounts Managers/Site Managers will support the afore-mentioned Director’s for giving effect to quality matters on behalf of QSC Safety and will ensure that employees under their control adhere to this policy.

Employees

All employees are responsible for quality and will seek continual improvement through constant review through input generated from Client and Customer feedback and measures developed by QSC Safety; they will support the above parties in giving effect to quality matters on behalf of QSC Safety and will ensure that others under their control adhere to this Policy.

Signed on behalf of Quality Safety Consultants Ltd:-

Mr Shane Moore , CEO

Date: 21/11/2018